



R·M·S

Recover Lost Revenue from Card Chargebacks

*RMS Delivers Results, 200% to 400% return on servicing—
No Investment Required*

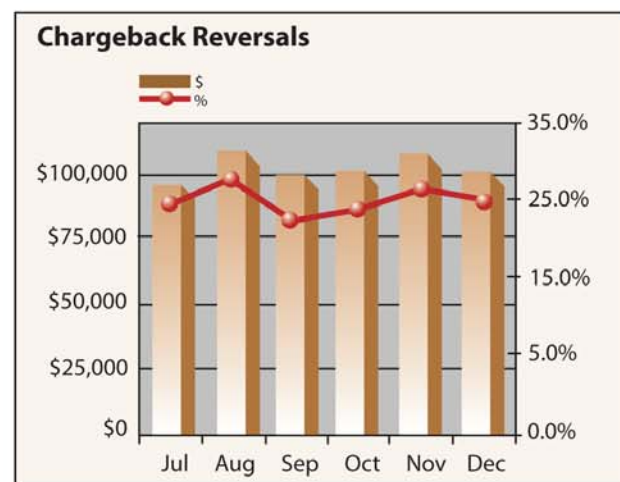
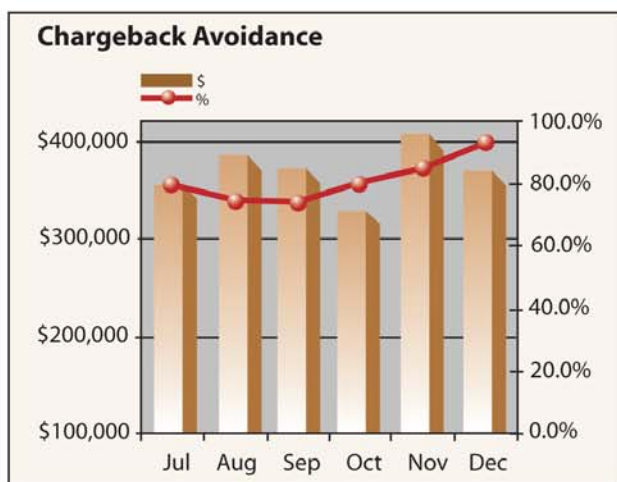


Generate significant cash flow from the avoidance of credit card chargebacks as well as recoveries from card debit

reversals... all without any risk.

RMS is the most experienced company in the receivable management and card chargeback industry.

Significant Bottom Line Impact— One leading e-Commerce company is realizing \$400,000 to \$500,000 a month as demonstrated by these charts:



Know
Your
Chargebacks

Overview of RMS Chargeback Services

Fighting fraudulent or unsubstantiated chargeback requests can be time consuming and tedious. Most companies lack dedicated staff, expertise, or systems to effectively answer chargebacks. Consequently, many companies see their revenue needlessly reduced.

RMS has combined expertise and state-of-the-art technology into a powerful process for reducing card chargebacks and reversals:

- Optimized system fully documenting each step with skill-based task routing
- Performance that exceeds reply-by date requirements
- A secure customized data warehouse
- Detailed knowledge with each card provider including tracking ever-changing rules and regulations
- Partnering with you to insure chargeback/dispute ratios are not exceeded, avoiding penalties and sanctions
- Facilitate SOX (Sarbanes-Oxley) compliance with detailed procedures, documentation and reporting
- Powerful reporting providing dispute root cause tracking, financial and operating analysis
- Fees can be entirely contingent, or “pay per collection”— you only pay based on performance

Increase Cash Flow

200-400% Return on Servicing

Reduce Expenses

Put the expertise and technology of RMS to work today! Contact RMS at rmsinfo@rmsna.com or call 866.205.9947 and we will show you how RMS has assisted some of the most recognizable brand names in e-Commerce control their chargeback expenses.



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For more information, visit our web site at www.rmsna.com or call us at 866-205-9947.

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