



For Immediate Release

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**RMS Breaks 3,000th Employee Threshold with BPO Expansion
Pennsylvania, Colorado, India and Mexico Offices Lead the Way**

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[RMS](#), a leader in global Business Process Outsourcing (BPO), has now expanded beyond their 3,000th employee. Through continued growth in the company’s BPO services, several offices have experienced recent expansions and the addition of staffing to support customer demand. The Bethlehem Pennsylvania headquarters and operations center added an additional 80 seats to their employee total within the first year of occupying their new facility, and the Pueblo Colorado office recently expanded with the addition of 250 seats. Demand for BPO outsourcing, through the company’s India operations, has driven 220 seats being added at that location as well.

“With the current economic conditions, many more companies are looking to outsource non-core business functions as a way to increase productivity while also reducing costs,” stated David Huebner, RMS Chief Executive Officer. “RMS’ deep domain expertise in accounts receivable and payable, cash application, credit card chargebacks and other related back-office business functions provides tremendous return-on-investment and working capital improvements for our global customer base.”

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Additionally, RMS is in the process of expanding their operations in Mexico. Growth of new and existing customers located within Mexico and South America is driving the need for additional space and personnel to be added to RMS Mexico’s four existing offices. The company’s Mexico operations service customers in a variety of industries including transportation, manufacturing and wholesale trade.

About RMS

RMS, headquartered in Bethlehem, Pennsylvania and with operations in the United States, Canada, Mexico, India and Hong Kong, is a leading global supplier of Business Process Outsourcing (BPO) and Recovery Services. The company provides its customers worldwide with outsourcing capabilities in areas such as finance and administration, receivables (order-to-cash), and customer contact/data entry services. RMS also provides recovery services covering a continuum of services ranging from traditional collections through legal litigation and bankruptcy services. Since 2005, RMS has been a portfolio partner of Citi Venture Capital International (<https://www.citigroupai.com/cvci>). For more information about RMS, please go to our website at www.rmsna.com.