



For Immediate Release

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RMS Announces Executive Appointments

February 2, 2009 – Headquarters/Bethlehem PA, U.S.A.:

[RMS](#), a leading BPO organization with a focus on the optimization of working capital for their customers, is entering 2009 with a new executive team organization:

- **David Huebner**, formerly RMS President and CEO, has now assumed the position of Chairman with the creation of an Office of the Chairman
- **Michael Baldwin**, formerly RMS President U.S., has become President and CEO along with joining the Office of the Chairman
- **Michael Kronenfeld**, will maintain his positions as Chief Financial Officer, and will also join the Office of the Chairman

“We have made a series of strategic investments in markets, technology and our expanding base of global operations that requires an eye not only on the fast moving requirements of today’s customers but also to new market opportunities in the future. The designation of Mike Baldwin and Mike Kronenfeld as the lead RMS managers, supported by an excellent senior management team, insures that our strategic vision will be implemented with continuity over the coming years” stated David Huebner. “Mike Baldwin’s and Mike Kronenfeld’s respective customer driven leadership and P&L management excellence will aid me in providing our global range of customers with a team dedicated to providing the best solutions with the highest possible value for optimizing customer working capital.”

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About RMS

RMS, headquartered in Bethlehem, Pennsylvania and with operations in the United States, Canada, Mexico, India and China, provides working capital optimization through Business Process Outsourcing (BPO) and Recovery Services. The company provides its customers worldwide with outsourcing capabilities in areas such as finance and administration, receivables (order-to-cash), and customer contact/data entry services. RMS also provides a continuum of Recovery Services ranging from traditional collections through legal litigation and bankruptcy services. Since 2005, RMS has been a portfolio partner of Citi Venture Capital International (<https://www.citigroupai.com/cai/instPortal/cvciOverview.do>). For more information about RMS, please visit our website at www.rmsna.com.