



For Immediate Release

Contact: Robyn H. Gross
484-242-7562
robyn.gross@rmsna.com
www.rmsna.com

RMS Pueblo Expands in Response to BPO Demand

Additional Capacity Also Created for Recovery Services and Telesales

June 3, 2008 – Headquarters/Bethlehem PA, U.S.A.:

[RMS](http://www.rmsna.com), a leader in global Business Process Outsourcing (BPO) and recovery services, a portfolio partner of Citi Venture Capital International, has completed another 33% expansion of their Pueblo Colorado facility. This increase is to accommodate the addition of 250 more employees, of which 200 are expected to be in place by the fall of 2008. This employee growth, representing a 46% increase in the overall employee population, has been driven by the company's continued growth in BPO services. Positions being created include Managers, Trainers, Recruiters, Application Specialists, Supervisors, Technology Specialists and Team Leaders. This is the third expansion of the RMS Pueblo office since it was first opened in 2005.

“The consistently high quality of work produced in our Pueblo office is indicative of the dedication and energy exhibited by each RMS Associate in that office. Our customers are so pleased with the exceptional service they are receiving, they are continually expanding the services we are asked to provide for them,” stated David Huebner, CEO.

– More –



– Continued from page 1 –

A customer with whom RMS has expanded their relationship repeatedly over the years is Sprint. As with all of its customers, RMS requires prompt, efficient and effective service be provided – a goal embraced by the RMS Sprint Team in Pueblo.

“Because improving the customer experience is our number one goal at Sprint, we are selecting the best of breed partners to help us provide crucial services to our customers,” said Marci Carris, Sprint Vice President of Customer Financial Services. “We are pleased with our partnership with RMS as they have some of the brightest, most talented and loyal employees in Pueblo, Colorado.”

To celebrate the expansion, RMS will be participating in a ceremony and luncheon on June 3rd for employees and invited guests in conjunction with the Pueblo City Council, PEDCO (Pueblo Economic Development Corp.), Greater Pueblo Chamber of Commerce and The Latino Chamber of Commerce of Pueblo. Along with dignitaries from these organizations, RMS will have Mike Baldwin (President), Karl Nicosia (Vice President, BPO) and Carol King (Vice President, Human Resources) from the corporate headquarters attending with the local Pueblo staff and personnel. RMS is proud to again work with the city of Pueblo to support the region’s economic growth and continued development.

About RMS

RMS, headquartered in Bethlehem, Pennsylvania and with operations in the United States, Canada, Mexico, India and Hong Kong, is a leading global supplier of Business Process Outsourcing (BPO) and Recovery Services. The company provides its customers worldwide with outsourcing capabilities in areas such as finance and administration, receivables (order-to-cash), and customer contact/data entry services. RMS also provides recovery services covering a continuum of services ranging from traditional collections through legal litigation and bankruptcy services. Since 2005, RMS has been a portfolio partner of Citi Venture Capital International (<https://www.citigroupai.com/cvci>). For more information about RMS, please go to our website at www.rmsna.com.